

SCOTS Ref	Description	PI/ Output	Indicator	Comments
Customer Service Indicators				
3.1.01	% of customer enquiries/requests for service closed off within Council's own identified response times.	Core PI		Target is 80%
3.2.01	% of abnormal load notifications dealt with in time.	Sec PI		No data available
3.3.01	Average number of days to respond to enquiry made under the Freedom of Information Act.	Output		No data available
3.3.02	Total number of enquiries received under the Freedom of Information Act.	Output		No data available
Carriageway Asset Group				
Safety				
1.1.01	% of Cat 1 defects made safe within response times.	Core PI		Safety Inspection process currently under review. Response times vary.
1.2.01	% of safety inspections completed on time.	Sec PI		Target to be established in 2011/12
1.3.01	Total number of Cat 1 defects.	Output		
1.3.02	Total number of 3 rd party claims.	Output		
1.3.03	Average actual response time to completion of non-planned salting treatment (hours).	Output		
1.3.04	% of occasions that target response times for pre-salting specified in Winter Maintenance Plan were met.	Output		
1.3.05	% of network salted regularly	Output		
1.3.06	(KSI) The number of killed or seriously injured casualties	Output		
Condition/Asset Preservation				
2.1.01	% of carriageway length to be considered for maintenance treatment.	Core PI		Target is to work towards achieving Scottish Average condition
2.1.02	% of carriageway length treated.	Core PI		Target is greater than 4%
2.3.01	% of carriageway length – surface dressed	Output		
2.3.02	% of carriageway length – thin/micro surface (up to 25mm)	Output		
2.3.03	% of carriageway length – thin overlay (>25mm – 60mm)	Output		
2.3.04	% of carriageway length – moderate overlay (>60mm – 100mm)	Output		
2.3.05	% of carriageway length – structural overlay (>100mm)	Output		
2.3.06	% of carriageway length – thin inlay (up to 60mm)	Output		
2.3.07	% of carriageway length – moderate inlay (>60mm – 100mm)	Output		
2.3.08	% of carriageway length – structural inlay (>100mm)	Output		
2.3.09	% of carriageway length – fully reconstructed	Output		
2.3.10	% of "A" class roads to be considered for maintenance treatment	Output		
2.3.11	% of "B" class roads to be considered for maintenance treatment	Output		
2.3.12	% of "C" class roads to be considered for maintenance treatment	Output		
2.3.13	% of "U" class roads to be considered for maintenance treatment	Output		
Availability				
4.1.01	% of the traffic sensitive network which has road works on them on any given day.	Core PI		Under Review
4.2.01	% of contracts/works phases that have overrun (from SRWR – Symology generated).	Output		Under Review
Financial				
6.1.01	Total carriageway maintenance expenditure by carriageway length.	Core PI		Target to be established.
6.1.02	Total cost for carriageway winter maintenance treatment over the entire winter period divided by the total road network length.	Core PI		Target to be established.
6.1.03	Actual investment as a % of steady Output figure.	Core PI		Target to be established.
6.3.01	Total cost of addressing total backlog by road length.	Output		
6.3.02	Total cost of reactive maintenance.	Output		
6.3.03	Total settled cost of 3 rd party public liability claims.	Output		
6.3.04	Cost per km of planned maintenance.	Output		
6.3.05	Cost per km of reactive maintenance.	Output		
6.3.06	Cost per km of routine maintenance.	Output		
6.3.07	Cost predictability.	Output		
6.3.08	% of budget spent on planned maintenance.	Output		
6.3.09	% of budget spent on reactive maintenance.	Output		
6.3.10	% of budget spent on routine maintenance.	Output		

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Footway Asset Group				
Safety				
11.1.01	% of Cat 1 defects made safe within response times.	Core PI		Safety Inspection process currently under review. Response times vary.
11.2.01	% of safety inspections completed on time.	Sec PI		Target to be established in 2011/12
11.3.01	Total number of Cat 1 defects.	Output		
11.3.02	Total number of 3 rd party claims.	Output		
11.3.03	Average actual response time to completion of non-planned pre-salting.	Output		
11.3.04	% of occasions that target response times for pre-salting specified in Winter Maintenance Plan were met.	Output		
11.3.05	% of network salted regularly.	Output		
Condition/Asset Preservation				
12.1.01	% of footway length to be considered for maintenance treatment.	Core PI		Target will be established once robust overall condition data is known.
12.1.02	% of footway length treated.	Core PI		Target will be established once steady state figure has been calculated
12.2.01	% of footway length – surface treated.	Output		
12.2.02	% of footway length – resurfaced.	Output		
12.2.03	% of footway length – reconstructed.	Output		
Financial				
16.1.01	Total footway maintenance expenditure by footway length.	Core PI		Target to be established.
16.1.02	Total cost for footway winter maintenance treatment over the entire winter period divided by the total footway network length.	Core PI		Target to be established.
16.1.03	(Actual investment as a % of planned funding expenditure (from RAMP))	Core PI		Target to be established.
16.3.01	Total cost of reactive maintenance.	Output		
16.3.02	Total settled cost of 3rd party public liability claims.	Output		
16.3.03	Cost per km of planned maintenance.	Output		
16.3.04	Cost per km of reactive maintenance.	Output		
16.3.05	Cost per km of routine maintenance.	Output		
16.3.06	Cost predictability.	Output		
16.3.07	% of budget spent on planned maintenance.	Output		
16.3.08	% of budget spent on reactive maintenance.	Output		
16.3.09	% of budget spent on routine maintenance.	Output		
Street Lighting Asset Group				
Safety				
21.2.01	% of columns structurally tested.	Sec PI		Target to be established.
21.2.02	% of street lights electrically tested.	Sec PI		Target to be established.
21.2.03	Number of accidents reported to HSE per 10 employees.	Sec PI		Target to be established.
21.3.01	% of failures from those structurally tested.	Output		
21.3.02	% of failures from those electrically tested.	Output		
Condition/Asset Preservation				
22.3.01	Faults as a % of street lighting stock.	Sec PI		Target to be established.
22.3.02	% of columns over 30 years old.	Sec PI		Target to be established.
22.3.03	% of lanterns over 20 years old.	Sec PI		Target to be established.
22.3.04	Mean time between failures (MTBF) Years.	Output		
22.3.05	% of columns replaced.	Output		
22.3.06	% of lanterns replaced.	Output		
Customer Service				
23.1.01	% of repairs within 7 days.	Core PI		Target is 7 days or 5 working days
23.2.01	Average time taken to repair (days).	Sec PI		Target to be established.
23.2.02	Public calls as a % of faults.	Output		
23.2.03	Public calls as a % of street lights.	Output		
23.2.04	% of street lights modern white light.	Output		
Availability				
24.1.01	% of street lights not working as planned on any one evening.	Core PI		Target is 90%
24.2.01	Number of night inspections annually.	Output		
Financial				
25.1.01	Actual capital investment as a % of planned (from AMP)	Core PI		Target to be established.
25.1.02	Depreciated Replacement Cost (DRC) as a % of Gross Replacement Cost (GRC)	Core PI		Target to be established.
25.2.01	Average cost (client) of repairing routine faults (eg component replacement)	Output		
25.2.02	Individual cost of night inspecting a street light per light	Output		
25.2.03	Revenue allocation per street light excluding electricity costs	Output		
25.2.04	Capital allocation per street light - replacement	Output		
25.2.05	Total investment in infrastructure per street light	Output		
25.2.06	% Capital allocated to previously unlit areas	Output		
Environmental				
27.1.01	Average annual electricity consumption per street light (kwhrs)	Core PI		Target to be established.
27.2.01	Average load connection per street light (watts)	Sec PI		Target to be established.
27.3.01	CO2 Emissions (tonnes)	Output		
27.3.02	% of street lights Dimmable	Output		

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Structures Asset Group				
Safety				
31.1.01	% of principal inspections carried out on time.	Core PI		Under Review
31.1.02	% of general inspections carried out on time.	Core PI		Under Review
31.2.01	% of damage or safety defects made safe within identified response time	Sec PI		Under Review
Condition/Asset Preservation				
32.1.01	Bridge Condition Index.	Core PI		Under Review
32.2.01	% no of Council owned bridges failing assessment.	Sec PI		Under Review
32.2.02	% no of privately owned bridges failing assessment.	Sec PI		Under Review
32.2.03	% no of bridges subject to monitoring/special inspection regimes.	Sec PI		Under Review
32.3.01	No of Council owned bridges failing assessment.	Output		Under Review
32.3.02	No of privately owned bridges failing assessment.	Output		Under Review
Availability				
34.1.01	% of bridges weight restricted (excluding acceptable weight restrictions).	Core PI		Under Review
34.1.02	% of bridges height/width restricted.	Core PI		Under Review
34.3.01	No of bridges weight restricted (excluding acceptable weight restrictions).	Output		Under Review
34.3.02	No of bridges height/width restricted.	Output		Under Review
Accessibility				
35.3.01	% of structures requiring upgrading to meet DDA requirements.	Output		Under Review
Financial				
36.1.01	Total investment - Capital expenditure by stock.	Core PI		Under Review
36.1.02	Total investment - Revenue expenditure by stock.	Core PI		Under Review
36.1.03	(Actual capital investment as a % of planned funding expenditure (from RAMP))	Core PI		Under Review
36.1.04	Cost of identified potential maintenance work as a % of total structure valuation.	Core PI		Under Review
36.3.01	% of revenue budget spent repairing 3rd party damage.	Output		Under Review
36.3.02	Cost to remove unacceptable restrictions by weight/height/ width.	Output		Under Review
36.3.03	Total investment as a % of stock value.	Output		Under Review