

Stirling Council's Statutory Performance Indicators 2006/07

The Local Government Act 1992, as amended by Section 13 of the Local Government in Scotland Act 2003, requires local authorities to publish information about their standards of performance within six months of the reporting year-end; to meet this duty, each local authority in Scotland publishes its Statutory Performance Indicators (SPIs) by the 30th of September. This report is available on the Council's website (www.stirling.gov.uk) or by contacting Elizabeth Oswald, Performance and Improvement Officer, Chief Executive's Office, telephone (01786) 443486, email oswalde@stirling.gov.uk. Further information on the SPIs can be found on Audit Scotland's website (www.audit-scotland.gov.uk/performance).

For context, the average figure of councils performing in the top quartile (1st to 8th of the 32 local authorities) or the group average is given for each indicator. Where Stirling has achieved a rank in the top quartile, the rank number is green. In those instances where Stirling's performance has been ranked in the bottom quartile (25th to 32nd), the number is red. Indicators deemed unreliable by Audit Scotland are underlined.

| Children's Services | | 2003/04 | 2004/05 | 2005/06 | Rank 05/06 | 2006/07 | Rank 06/07 | Improved? | Upper Qtr 06/07 |
|---------------------|--|---------|---------|---------|------------|---------------|------------|-----------|-----------------|
| 1. | Percentage of primary schools in which the ratio of pupils to available places is between 61% and 100% | 69.8% | 66.7% | 66.7% | 17 | 64.3% | 18 ↓ | ✗ | 73.5% |
| 2. | Percentage of secondary schools in which the ratio of pupils to available places is between 61% and 100% | 100.0% | 100.0% | 100.0% | 1 | 100.0% | 1 → | No change | 89.6% |
| 3. | A Percentage of all head and deputy head teachers that are women | 79.6% | 79.2% | 75.2% | - | 79.6% | - | N/A | - |
| | B Percentage of teachers that are women | 77.4% | 78.5% | 77.7% | - | 79.5% | - | N/A | - |
| 4. | The percentage of Children's Hearing reports requested by the Reporter which were submitted within target time | - | - | 49.6% | - | 48.3% | - | ✗ | - |
| 5. | Percentage of children subject to a supervision requirement seen by a supervising officer within 15 days | 82.9% | 88.2% | 92.3% | 9 | 97.7% | 7 ↑ | ✓ | 95.7% |
| 6. | A Percentage of 16-17 year olds ceasing to be looked after at home attaining at least one SCQF level 3 | - | - | - | - | 16.7% | - | Revised | - |
| | B Percentage of 16-17 year olds ceasing to be looked after away from home attaining at least one SCQF level 3 (away from | - | - | - | - | 85.7% | - | Revised | - |
| | C Percentage of 16 -17 year olds (total) attaining at least one SCQF level 3 | - | - | - | - | 53.8% | - | Revised | - |
| | D Percentage 16-17 year olds ceasing to be looked after at home attaining at least SCQF level 3 in English and Maths | - | - | - | - | 0.0% | - | Revised | - |
| | E Percentage 16-17 year olds ceasing to be looked after away from home attaining at least SCQF level 3 in English and | - | - | - | - | 71.4% | - | Revised | - |
| | F Percentage of 16 -17 year olds (total) attaining at least one SCQF level 3 in English and Maths | - | - | - | - | 38.5% | - | Revised | - |
| 7. | Percentage of care staff in Local Authority residential homes who have appropriate qualifications for the level of post held | - | - | 28.6% | 18 | 31.3% | 22 ↓ | ✓ | 72.2% |

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|---------------------------|----|---|----------------|----------------|----------------|-------------------|----------------|-------------------|------------------|------------------------|
| 8. | A | Number of overnight respite nights provided per 1,000 population aged 0-17 | - | - | 49.4 | 17 | 63.3 | 12 ↑ | ✓ | 83.6 |
| | B | Percentage of respite nights provided not in a care home | - | - | 48.8% | 7 | 43.5% | 6 ↑ | ✗ | 41.5% |
| | C | Number of hours daytime respite provide per 1,000 population aged 0-17 | - | - | 814.0 | 9 | 1,003.0 | 8 ↑ | ✓ | 977.1 |
| | D | Percentage of daytime respite hours provided not in a day centre | - | - | 99.6% | 13 | 99.1% | 12 ↑ | ✗ | 100.0% |
| Community Services | | | 2003/04 | 2004/05 | 2005/06 | Rank 05/06 | 2006/07 | Rank 06/07 | Improved? | Upper Qtr 06/07 |
| 9. | | Average time taken to provide community care services from first identification of need to first service provision | - | - | 26 days | - | 25 days | - | ✓ | - |
| 10. | A | Percentage of care staff in residential homes for older people who have appropriate qualifications for the level of post held | - | - | 50.9% | 11 | 74.0% | 2 ↑ | ✓ | 61.6% |
| | B | Percentage of care staff in residential homes for other adults who have appropriate qualifications for the level of post held | - | - | 35.7% | 14 | 41.2% | 17 ↓ | ✓ | 72.2% |
| | C | Percentage of care staff in residential homes for older people and other adults who have appropriate qualifications | - | - | 47.8% | - | 67.8% | - | ✓ | - |
| 11. | A | Percentage of residential care places occupied by older people that are single rooms | 87.9% | 90.7% | 90.7% | 15 | 92.0% | 16 ↓ | ✓ | 96.1% |
| | | Percentage of council places | 100.0% | 100.0% | 100.0% | - | 100.0% | - | No change | - |
| | | Percentage of voluntary places | 86.5% | 90.5% | 89.3% | - | 96.1% | - | ✓ | - |
| | | Percentage of private sector places | No service | 89.6% | 89.7% | - | 89.9% | - | ✓ | - |
| | B. | Percentage of residential care places occupied by other adults that are single rooms | 95.6% | 92.5% | 100.0% | 1 | 94.6% | 20 ↓ | ✗ | 98.5% |
| | | Percentage of council places | 100.0% | 100.0% | 100.0% | - | 100.0% | - | No change | - |
| | | Percentage of voluntary places | 95.6% | 91.7% | 100.0% | - | 92.9% | - | ✗ | - |
| | | Percentage of private sector places | No service | 90.0% | 100.0% | - | 96.2% | - | ✗ | - |
| | C. | Percentage of residential care places occupied by older people that have en suite facilities | 60.3% | 64.3% | 70.0% | 14 | 72.4% | 16 ↓ | ✓ | 80.6% |
| | | Percentage of council places | 38.9% | 54.4% | 52.8% | - | 52.5% | - | ✗ | - |
| | | Percentage of voluntary places | 62.7% | 38.1% | 51.8% | - | 60.5% | - | ✓ | - |
| | | Percentage of private sector places | No service | 70.8% | 74.6% | - | 77.8% | - | ✓ | - |
| | D. | Percentage of residential care places occupied by other adults that have en suite facilities | 40.7% | 31.3% | 31.4% | 21 | 31.1% | 24 ↓ | ✗ | 61.7% |
| | | Percentage of council places | 100.0% | 0.0% | 0.0% | - | 16.7% | - | ✓ | - |
| | | Percentage of voluntary places | 40.0% | 33.3% | 25.0% | - | 19.0% | - | ✗ | - |
| | | Percentage of private sector places | No service | 50.0% | 75.0% | - | 53.8% | - | ✗ | - |

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|-------|---|-------|--------|------------|----|---------------|-------------|-----------|--------|
| 12. A | Total number of homecare hours provided as a rate per 1,000 population aged 65+ | 350.4 | 291.8 | 284.1 | 29 | 354.3 | 26 ↑ | ✓ | 609.3 |
| B | Percentage of homecare clients receiving personal care | 59.5% | 64.7% | 65.4% | 17 | 66.9% | 24 ↓ | ✓ | 89.7% |
| C | Percentage of homecare clients receiving a service during evening/overnight | 15.9% | 20.7% | 22.7% | 21 | 26.5% | 19 ↑ | ✓ | 32.9% |
| D | Percentage of homecare clients receiving a service at weekends | 49.1% | 51.3% | 54.9% | 17 | 55.8% | 21 ↓ | ✓ | 66.0% |
| 13. A | Respite nights provided per 1,000 population (65+ years) | - | - | 457.1 | 6 | 481.0 | 5 ↑ | ✓ | 422.8 |
| B | Percentage of respite nights not in a care home (65+ years) | - | - | 0.0% | 17 | 0.0% | 19 ↓ | No change | 3.9 |
| C | Daytime respite hours provided per 1,000 population aged (65+ years) | - | - | 738.0 | 19 | 545.3 | 24 ↓ | ✗ | 3682.2 |
| D | Percentage of daytime respite hours provided not in a day centre (65+ years) | - | - | 100.0% | 1 | 100.0% | 1 → | No change | 100.0% |
| E | Respite nights provided per 1,000 population (18-64 years) | - | - | 14.5 | 29 | 20.1 | 29 → | ✓ | 47.9 |
| F | Percentage of respite nights not in a care home (18-64 years) | - | - | 0.0% | 23 | 0.0% | 24 ↓ | No change | 19.1% |
| G | Daytime respite hours provided per 1,000 population (18-64 years) | - | - | 48.0 | 24 | 21.7 | 28 ↓ | ✗ | 860.5 |
| H | Percentage of daytime respite hours provided not in a day centre (18-64 years) | - | - | 100.0% | 1 | 100.0% | 1 → | No change | 100.0% |
| 14. | Proportion of social enquiry reports submitted to courts by due date | 97.5% | 100.0% | 98.7% | 17 | 99.1% | 14 ↑ | ✓ | 99.8% |
| 15. | Proportion of new probationers seen by a supervising officer within one week | 87.3% | 75.0% | 95.1% | 7 | 80.7% | 14 ↓ | ✗ | 87.5% |
| 16. | Average number of hours per week to complete community orders | 3.4 | 2.6 | <u>3.5</u> | - | 3.7 | 10 | ✗ | 4.1 |
| 17. | Number of attendances per 1,000 population to all pools | 2,495 | 2,654 | 2,619 | 27 | 2,631 | 29 ↓ | ✓ | 4,159 |
| 18. | Number of attendances per 1,000 population for other indoor sports and leisure facilities excluding pools in a combined complex | 96 | 96 | 104 | 29 | 102 | 30 ↓ | ✗ | 5,272 |
| 19. A | Number of visits to/usages of council funded or part funded museums per 1,000 population | - | - | - | - | 550 | 16 | Revised | 1,288 |
| B | The number of those visits that were in person per 1,000 population | - | - | - | - | 340 | 16 | Revised | 744 |

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|---------------------------|----|---|----------------|----------------|----------------|-------------------|------------------|-------------------|------------------|------------------------|
| 20. | A | Number of additions per 1,000 population to adult lending book and audio-visual stock (national target = 280) | 239 | 245 | 206 | - | 204 | - | × | - |
| | B | Total number of closing stock items per 1,000 population for adult lending book and audio-visual stock | 2,828 | 2,634 | 2,628 | - | 2,527 | - | × | - |
| | C | Percentage of national target met for replenishing adult lending and audio-visual stock | 85.4% | 87.5% | 73.5% | - | 72.8% | 12 | Revised | 75.8% |
| | D | Number of additions per 1,000 population to children's and teenagers' stock (national target = 100) | 105 | 83 | 79 | - | 74 | - | × | |
| | E | Total number of closing stock items per 1,000 population for children's and teenagers' stock | 1,194 | 1,187 | 1,183 | - | 1,196 | - | ✓ | |
| | F | Percentage of national target met for replenishing children's and young adult lending and audio-visual stock | 100.0% | 82.9% | 78.9% | - | 74.5% | 9 | Revised | 75.5% |
| 21. | A | Number of visits to libraries per 1,000 population | - | - | - | - | 6,357 | - | Revised | 6,295 |
| | B | Borrowers as a percentage of the resident population | 29.9% | 29.2% | 26.5% | 10 | 24.6% | - | × | 25.1% |
| 22. | A. | Learning centre and learning access point users as a percentage of the population | 9.4% | 11.1% | 11.4% | 9 | 11.1% | 11 ↓ | × | 12.4 |
| | B. | Number of occasions that terminals are accessed per 1,000 population | 599.5 | 785.1 | 784.1 | 17 | 769.0 | 17 → | × | 1,115.1 |
| Corporate Services | | | 2003/04 | 2004/05 | 2005/06 | Rank 05/06 | 2006/07 | Rank 06/07 | Improved? | Upper Qtr 06/07 |
| 23. | | Benefits administration: gross administration cost per case | £ 54.51 | £ 49.58 | £ 48.90 | 10 | £ 36.05 | 5 ↑ | ✓ | £ 40.26 |
| 24. | A | Benefits administration: average time to process new claims | 20.9 | 25.3 | 25.1 | 3 | 24.7 days | 5 ↓ | ✓ | 25.9 days |
| | B | Benefits administration: average time to process changes of circumstances | 5.4 days | 8.7 days | 11.6 days | - | 9.1 days | - | ✓ | - |
| 25. | A | Percentage of housing benefit cases for which the calculation of the amount of benefit due was correct | 98.6% | 98.8% | 98.8% | - | 98.2% | - | × | - |
| | B | Percentage of housing benefit overpayments written off | - | - | 1.9% | - | 7.3% | - | × | - |
| 26. | A | Percentage of days lost due to sickness for chief officers and local government employees | - | 5.5% | 5.6% | 20 | 5.8% | 17 ↑ | × | 5.4% |
| | B | Percentage of days lost due to sickness for craft employees | - | 5.6% | 3.2% | 2 | 4.7% | 5 ↓ | × | 5.4% |
| | C | Percentage of days lost due to sickness for teachers | 4.0% | 3.9% | 3.9% | 17 | 4.2% | 21 ↓ | × | 3.5% |
| 27. | | Number of litigation claims incurred by the council in the current reporting year per 10,000 population | 44.6 | 60.7 | 54.6 | 32 | 51.5 | 29 ↑ | ✓ | 18.7 |

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|-----------------------------|---|--|----------------|----------------|----------------|-------------------|----------------|-------------------|---------------|------------------------|
| 28. | A | Percentage of council employees in top 2% of earners that are women | 39.4% | 51.4% | 42.1% | 1 | 47.1% | 1 → | ✓ | 37.9% |
| | B | Percentage of council employees in top 5% of earners that are women | 46.2% | 43.2% | 46.8% | 1 | 50.5% | 1 → | ✓ | 43.2% |
| 29. | | Percentage of public service buildings that are suitable for and accessible to disabled people | - | 71.3% | 70.2% | 7 | 72.3% | 8 ↓ | ✓ | 72.3% |
| 30. | | Cost of collecting council tax per dwelling | - | £ 11.02 | £ 10.95 | 7 | £ 10.78 | 8 ↓ | ✓ | £ 10.55 |
| 31. | | Percentage of income due from council tax for the year that was received by the end of the year | 96.4% | 96.4% | 96.8% | 2 | 96.9% | 2 → | ✓ | 94.6% |
| 32. | | Percentage of invoices sampled paid within 30 days | 87.0% | 88.7% | 89.9% | 6 | 88.9% | 6 → | ✗ | 88.4% |
| 33. | A | Proportion of GIA that is in satisfactory condition | - | - | - | - | 57.9% | 15 | New | 77.2% |
| | B | Percentage of operational buildings that are suitable for their current use <i>*Figure revised after audit, and so not ranked.</i> | - | - | - | - | 81.8%* | - | New | 70.5% |
| Environment Services | | | 2003/04 | 2004/05 | 2005/06 | Rank 05/06 | 2006/07 | Rank 06/07 | Change | Upper Qtr 06/07 |
| 34. | A | Percentage of householder applications dealt with within two months (national target = 90%) | 89.3% | 90.2% | 83.4% | 15 | 84.0% | 13 ↑ | ✓ | 88.0% |
| | B | Percentage of non-householder applications dealt with within two months | 53.4% | 50.8% | 58.7% | - | 50.2% | - | ✗ | - |
| | C | Percentage of total applications dealt with within two months (national target = 80%) | 71.2% | 72.5% | 71.9% | 6 | 66.8% | 12 ↓ | ✗ | 69.9% |
| 35. | A | Successful appeals as a percentage of determinations | 0.5% | 0.8% | 0.9% | - | 0.2% | - | ✓ | - |
| | B | Successful appeals as a percentage of determinations that went to appeal | 38.5% | 50.0% | 37.5% | - | 20.0% | - | ✓ | - |
| 36. | | Percentage of population covered by local plans adopted within the last 5 years | 100.0% | 0.0% | 0.0% | - | 100.0% | - | ✓ | - |
| 37. | A | Percentage of first priority housing response repairs completed within target time | 88.1% | 83.6% | 85.6% | - | 78.6% | - | ✗ | - |
| | B | Percentage of second priority housing response repairs completed within target time | 93.0% | 93.0% | 93.8% | - | 87.6% | - | ✗ | - |
| | C | Percentage of third priority housing response repairs completed within target time | 88.1% | 81.8% | 83.4% | - | 81.4% | - | ✗ | - |
| | D | Percentage of fourth priority housing response repairs completed within target time | 79.7% | 79.6% | 81.4% | - | 74.7% | - | ✗ | - |
| | E | Percentage of repairs (all categories) due to be completed within 24 hours completed within target | 90.9% | 89.0% | 90.3% | - | 83.7% | - | ✗ | - |

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|-------|---|-----------|-----------|-----------|----|------------------|-------------|---------|------------|
| 38. | Percentage of rent due in the year that was lost due to voids | 2.0% | 1.9% | 1.0% | 7 | 0.7% | 5 ↑ | ✓ | 1.1% |
| 39. A | Percentage of dwellings that were not low demand that were re-let within four weeks | - | - | 65.9% | 5 | 79.3% | 3 ↑ | ✓ | 58.7% |
| B | Average time to re-let not low demand houses | - | - | 42 days | 10 | 24 days | 4 ↑ | ✓ | 35 days |
| C | Average time to re-let low demand houses | - | - | 36 days | - | 26 days | - | ✓ | - |
| D | Average time that low demand houses remained un-let | - | - | 56 days | - | 25 days | - | ✓ | - |
| 40. A | Current tenants' arrears as a percentage of net rent due | 6.7% | 6.4% | 5.7% | 12 | 4.7% | 9 ↑ | ✓ | 5.5% |
| B | Percentage of current tenants owing more than 13 weeks rent at the year end, excl. those owing less than £250 | 3.4% | 2.4% | 2.0% | 4 | 1.5% | 3 ↑ | ✓ | 3.6% |
| C | The proportion of those tenants giving up their tenancy during the year that were in rent arrears | - | - | - | - | 53.2% | 24 | Revised | 45.7% |
| D | Average number of weeks rent owed by tenants leaving in arrears | - | - | - | - | 12.25 | 18 | Revised | 9.12 |
| E | The average debt owed by tenants leaving in arrears, as a proportion of the average weekly rent | - | - | - | - | 1224.7% | - | Revised | - |
| F | The percentage of arrears owed by former tenants that was either written off or collected during the year | - | - | - | - | 57.7% | 3 | Revised | 25.2% |
| 41. B | Percentage of house sales completed within 26 weeks | 85.0% | 84.3% | 73.8% | 12 | 91.0% | 6 ↑ | ✓ | 90.4% |
| A | Average time to sell houses | 23 weeks | 24 weeks | 26 weeks | - | 24 weeks | - | Yes | - |
| 42. A | Homelessness: average time per case | 7.3 weeks | 8.6 weeks | 8.1 weeks | 4 | 9.9 weeks | 2 ↑ | ✗ | 16.2 weeks |
| B | Percentage of cases reassessed within 12 months | 1.6% | 5.4% | 8.8% | 22 | 4.9% | 14 ↑ | ✓ | 2.8% |
| 43. A | Food hygiene: percentage of premises in the 'approved premises' category inspected within target time | - | - | | | | | | |
| B | Food hygiene: percentage of premises in the '6 months' category that were inspected on time | 95.7% | 100.0% | 98.2% | 16 | 99.4% | 10 ↑ | ✓ | 99.5% |
| C | Food hygiene: percentage of premises in the '12 months' category that were inspected on time | 94.6% | 98.1% | | | | | | |
| D | Food hygiene: percentage of premises in the 'more than 12 months' category that were inspected on time | 83.8% | 90.1% | 96.7% | - | 96.5% | - | ✗ | - |

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| 44. A. | For complaints of domestic noise that required attendance on site, the average time (hours) between the time of the complaint and attendance on site | - | - | - | - | 15 hours | 10 | New | 6.5 hours |
| B. | For domestic noise complaints that were dealt with under Part V of the Antisocial Behaviour (Scotland) Act 2004, the average time between the time of the complaint and attendance on site | - | - | - | - | 0.5 hours | 4 | New | 0.6 hours |
| 45. | For complaints of non-domestic noise requiring formal action, the average time (calendar days) to institute the action | 245 days | 163 days | 171 days | - | 0 days | - | N/A | - |
| 46. A | Percentage of consumer complaints dealt with within 14 days of receipt (joint service with Clackmannanshire in 2006/07) | 74.0% | 76.5% | 81.1% | 10 C = 24 | 78.5% | 12 ↓ | × | 81.6% |
| B | Percentage of business advice requests dealt with within 14 days of receipt (joint service with Clackmannanshire in | 90.2% | 92.6% | 94.7% | 20 C = 16 | 92.4% | 25 ↓ | × | 98.9% |
| 47. A | Percentage of inspections of trading premises in the high and medium risk category undertaken within time (joint service with Clackmannanshire in 2006/07) | - | 75.3% | 90.1% | 14 C = 29 | 88.1% | 19 ↓ | × | 98.2% |
| B | Percentage of A class roads that should be considered for maintenance treatment | 33.6% | 29.5% | 28.6% | - | 35.7% | - | × | - |
| 48. A | Percentage of B class roads that should be considered for maintenance treatment | 51.9% | 45.5% | 40.1% | - | 53.1% | - | × | - |
| B | Percentage of C class roads that should be considered for maintenance treatment | 61.3% | 35.7% | 38.8% | - | 52.0% | - | × | - |
| C | Percentage of unclassified roads that should be considered for maintenance treatment | 73.4% | 58.7% | 54.8% | - | 62.0% | - | × | - |
| D | Overall percentage of road network that should be considered for maintenance treatment | 59.1% | 46.3% | 43.9% | 17 | 53.1% | 23 ↓ | × | 43.0% |
| E | Percentage of all traffic light repairs completed within 48 hours | 90.5% | 93.2% | 95.5% | 13 | 78.7% | 28 ↓ | × | 97.3% |
| 49. | Percentage of all street light repairs completed within 7 days | 93.4% | 95.0% | 82.2% | 29 | 91.4% | 19 ↑ | ✓ | 96.4% |
| 50. | Proportion of street lighting columns that are over 30 years old | - | 25.2% | 25.5% | - | 26.7% | - | × | - |
| 51. | Percentage of council bridges failing European standard | - | 32.6% | 8.5% | - | 5.6% | - | ✓ | - |

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|-------|--|------|--------------|----------|----|-----------------|-------------|-----------|---------|
| 52. A | Percentage of private bridges failing European standard | - | 53.8% | 53.3% | - | 46.7% | - | ✓ | - |
| B | Percentage of all bridges failing European standard | - | 33.7% | 11.2% | 22 | 8.0% | 17 ↑ | ✓ | 4.5% |
| C | Percentage of council bridges with a weight or width restriction | - | 7.8% | 8.5% | - | 6.4% | - | ✓ | - |
| D | Percentage of private bridges with a weight or width restriction | - | 15.4% | 6.7% | - | 6.7% | - | No change | - |
| E | Percentage of bridges with a weight or width restriction | - | 8.2% | 8.4% | - | 6.4% | - | ✓ | - |
| F | Net cost of refuse collection per premise | - | £ 100.89 | £ 108.77 | 32 | £ 101.28 | 32 → | ✓ | £ 64.06 |
| 53. A | Net cost of refuse disposal per premise | - | £ 52.91 | £ 77.59 | 26 | £ 64.95 | 14 ↑ | ✓ | £ 65.26 |
| B | Number of refuse collection complaints per 1,000 households | 30.0 | <u>242.0</u> | 114.0 | 31 | 100.2 | 30 ↑ | ✓ | 14.3 |
| 54. | Percentage of municipal waste landfilled | - | - | 67.3% | - | 64.0% | - | ✓ | - |
| 55. A | Percentage of municipal waste recycled or composted | - | 26.9% | 32.7% | 5 | 36.0% | 5 → | ✓ | 34.1% |
| B | Percentage of municipal waste disposed of by other recovery methods, including energy from waste | - | - | 0.0% | - | 0.0% | - | No change | - |
| C | Percentage of biodegradable municipal waste landfilled | - | - | 62.7% | - | 40.3% | - | ✓ | - |
| D | Overall cleanliness index | - | 68 | 69 | 18 | 68 | 27 ↓ | ✗ | 71 |
| E | The percentage of abandoned vehicles removed within 14 days | - | - | - | - | 100.0% | 1 | New | 83.8% |