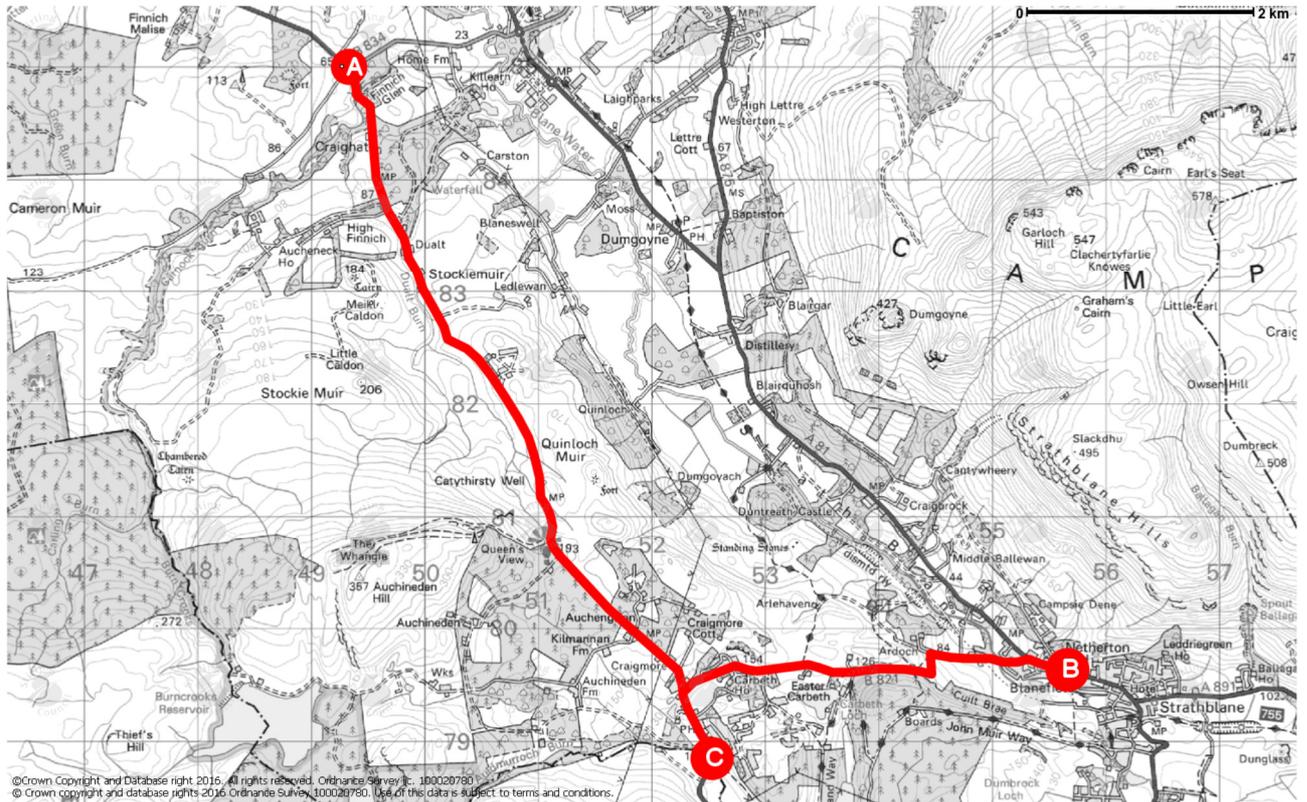


## Auchengillan, Blanefield & Carbeth DRT Service:



This Scheme will cover all bus stops and customary bus stopping places on the A81, A809 and B821 between the following points, as shown in red on map above.

- A - Junction of A809 and B834 at Finnoch Toll;
- B - Blanefield at/opposite War Memorial;
- C - Council boundary at Carbeth.

Note: Through journeys can be made to adjoining DRT areas.

Auchengillan, Blanefield & Carbeth DRT will be available on Mondays to Saturdays between 07:00 and 22:00.

No service on 25-26 December or 01-02 January in any year.

### DRT Booking Line:

- phone: 01786 404040
- online: [www.stirling.gov.uk/drt](http://www.stirling.gov.uk/drt)

### Booking Arrangements

Telephone bookings can be made on Mondays to Fridays 09:00-15:00, except 25-26 December and 01-02 January in any year. Bookings for Tuesdays to Saturdays must be made by 15:00 on the previous day. Bookings for Mondays must be made by 15:00 on the previous Friday.

Bookings can be submitted online at any time, although requests submitted on a Saturday or Sunday or after 15:00 on a working day will be treated as having been received on the next working day. 'Working day' means any Monday to Friday other than 25-26 December and 01-02 January in any year.

**Cancellations**

If you require to cancel your DRT booking or make alternative arrangements phone 01786 404040 between 09:00 and 15:00 (Monday to Friday) or contact the operator directly out with these hours. Repeated cancellations without contacting the Council or operator will result in suspension of DRT services for the passenger. See operator details below:

Buchanan Cabs: 01877 385 666

**Service Availability**

The travel demands or prospective passengers will be met up to the level of driver and vehicle availability at the time requested. In the event that a prospective passenger's demand cannot be met at the time requested, the passenger will be offered the nearest available journey time. Your journey may be shared with other passengers.

**Pick up and set-down points**

Any location where it is safe to stop on adopted publicly-maintained roads wholly within the areas. A pickup point and time will be agreed when you pre-book.

**Fares**

Passengers pay the cost of a bus fare and Scottish National Entitlement Cards are accepted, as on bus services.