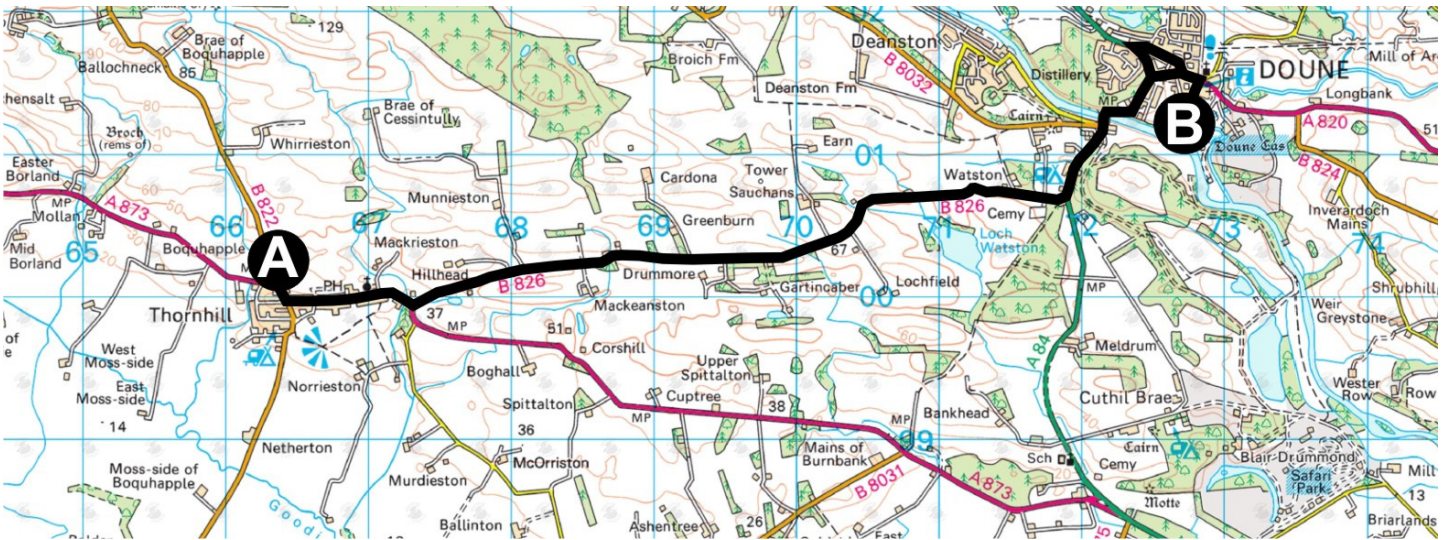


# NEW – Thornhill & Doune Area from 6 August 2018



This scheme will offer journeys between any two points at which it is safe to stop on the route between the following points, as show on map above.

A - Thornhill (junction of A873 and B822) via Main Street, B826, A84, Balkerach Street (Doune), Main Street, Castlehill Court to B - Doune Health Centre.

Through journeys CANNOT be made to or from adjoining DRT areas.

Thornhill & Doune DRT will be available on Mondays to Fridays:

- between 10:00 and 14:00; and
- between 16:45 and 18:30.

No service on 25-26 December and 01-02 January in any year.

This service is operated by W. Millar Taxis on behalf of Stirling Council.

## DRT Booking Line

- phone: 01786 404040; or
- online: [www.stirling.gov.uk/drt](http://www.stirling.gov.uk/drt)

## Booking Arrangements

Telephone bookings can be made on Mondays to Fridays 09:00-15:00, except 25-26 December and 01-02 January in any year. Bookings for Tuesdays to Saturdays must be made by 15:00 on the previous day. Bookings for Mondays must be made by 15:00 on the previous Friday.

Bookings can be submitted online at any time, although requests submitted on a Saturday or Sunday or after 15:00 on a working day will be treated as having been received on the next working day. 'Working day' means any Monday to Friday other than 25-26 December and 01-02 January in any year. Scottish National Entitlement Cards are accepted as on bus services.

## Cancellations

If you require to cancel your DRT booking or make alternative arrangements phone 01786 404040 between 09:00 and 15:00 (Monday to Friday) or contact the operator directly out with these hours. Repeated cancellations without contacting the Council or operator will result in suspension of DRT services for the passenger. See operator details below:

W. Millar Taxis – 01786 850 639

## Service Availability

The travel demands or prospective passengers will be met up to the level of driver and vehicle availability at the time requested. In the event that a prospective passenger's demand cannot be met at the time requested, the passenger will be offered the nearest available journey time. Your journey may be shared with other passengers.

**Pick up and set-down points**

Any location where it is safe to stop on adopted publicly-maintained roads wholly within the areas. A pickup point and time will be agreed when you pre-book.

**Fares**

Passengers pay the cost of bus fare and Scottish National Entitlement Cards are accepted, as on bus services.